



Remembering Karen Zander

This week we mark the passing of Karen Zander, RN, MS, CMAC, FAAN...co-founder of The Center For Case Management, leader, and pioneer in the field of Case Management. We remember her enthusiasm for innovation, her compassion for people, her wisdom that she shared so freely. The discipline of Case Management is about supporting individuals to live to their fullest self, of which Karen exemplified in her life over and over again.

We take this time to remember this iconic spirit who influenced so many.

“A mentor, a pioneer, and a good friend. To say I owe her for almost any success I have in my career is an understatement. It was a joy and privilege to know her and to be a part of the Center for Case Management now for 20 years. My entire family had a chance to visit her in her lake home in NH and all of them still remember it. Prayers for her family and all those whose lives were touched by her.” -- Matt Boettcher

“Deeply saddened. Karen was so much to me in the 18 years of working side by side with her and the 21 years of friendship.” -- Sue Wilson-Hall

“Very saddened about the news of the passing of Karen Zander. I keep many happy memories of time spent together learning at Boston and in England.

A wonderful lady, a true clinician and innovator. Many in the UK will miss your concepts, philosophies and your love for good care and outcomes. RIP.” -- Sylvain Laxade, Newcastle, UK

“We will always remember Karen ❤️” -- Sherry Burns MSN, BSN, ACM-RN

“Karen was a visionary full of passion for Case Management, exuberance for her colleagues, and love for her friends and family. A tornadic force for change, growth and progress who willed the world to a better place. And the world is a better place because of her outcomes based approach to healthcare and generous mentoring. Peace and love to all who knew and loved her; and those carrying her work forward to the next generation.” -- Mary Daymont

“A true pioneer! Karen’s legacy lives on through the many lives she touched and will continue to touch through those who learned from her and The Center. Peace be with family, friends and colleagues.” -- Sheree Montgomery Aiken

“Karen is the reason I attended this conference. She is a wealth of information about what is happening in the Case Management profession. Karen is amazingly knowledgeable and has a wonderful way of presenting. She really engages the audience. Karen is always a pleasure to listen to. She is one smart woman and I love the fact that she keeps it real.”

“In...our view [Karen Zander is] a nursing administrator who is exceptionally committed to preparing leaders for the profession of nursing. Thank you for all your caring and effort...” -- Jane Arioan EdD, RN, Associate Professor, School of Nursing, Northeastern University